

Floating Support for older people

We aim to provide an accessible service, delivered in a way that respects the needs of each person to promote their independence.



What are the benefits of Floating Support?

- Help build your confidence to live independently
- Offer advice to better manage your income
- Support and advice that is tailored to you
- Supporting you to be part of a community and reduce social isolation.

What is housing related support?

Support is provided to help you live independently whether your home is rented or owned. This can include assistance with budgeting, planning meals, meeting people, or reading letters.

Our staff will help find the right support for you.

What is a Support Plan?

Our staff will discuss with you what is needed to help you to stay independent, and work out who else can help, including our support staff.

This will be reviewed regularly to ensure that the right support is being provided at all times.

Social events and activities can include:

- Coffee/tea social groups
- Fundraising events
- Activities within local sheltered schemes
- Exercise classes.

How can we help?

Waverley Floating Support offers a free and flexible short to medium term support service which focusses on the needs of older people over the age of 60, living within the Waverley borough.

The service centres on helping older people to develop the independent living skills necessary to remain in their accommodation and continue to live in the community.

Facilities and services include:

- Guidance and support to develop independent living skills
- Advice and guidance to help people manage and maintain their home
- Referrals for aids and adaptations for the home
- Support to develop confidence and involvement in the community
- Assistance in completing forms and applying for grants
- Welfare and benefit entitlement advice
- Support with budgeting income and expenditure
- Referrals and sign-posting to other services
- Signposting to social events and activities

Accessing the Service

We accept referrals from:

- Social Services
- GPs and health services
- The Local Authority
- Voluntary and Community Groups
- Family and friends
- Self-referrals.

Will staff help with shopping, cleaning and bathing?

No, but we can help find suitable services if it is needed now or in the future.

For more information contact us:



Telephone: 01483 523163



Email: floatingsupport@waverley.gov.uk



Website:

www.waverley.gov.uk/olderpeoplesupport