

Update from Surrey Police Chief Constable Nick Ephgrave

November 2016



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As you may be aware in April 2016 our Policing In Your Neighbourhood (PIYN) model went live, aiming to tackle the new crime challenges of today, to ensure we are helping those who need us most, and to financially prepare the force for the future. Firstly, I would like to say thank you to the many of you who have worked with us to make this change. Your support and understanding was vital in helping us have a successful transition into our new model.

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Chief Constable Nick Ephgrave



The findings

We have undertaken a review of the changes, and whilst there are some issues we continue to tweak and improve, I am pleased to say the changes we implemented are starting to have a positive impact. The changes include:

- Increasing the specialist investigative officers who help the most vulnerable members of our community and tackle complex offences such as domestic abuse and child sexual exploitation.
- Empowering local officers who initiate an investigation to see it through to its conclusion.
- More focused Safer Neighbourhood Teams, supported by officers from the rest of the division, with a greater local awareness so that more officers really know their local area and keep it safe.

For many months we have also been working to improve our response to 101 non-emergency calls. This has started to see calls answered more quickly with those answered in 60 seconds increasing from 48% in September to 75% in the middle of November, and we will remain focused on improving this further.

Over the year we have seen our detection rates for high harm crimes such as child abuse, domestic abuse, and serious sexual offences increase, meaning we are not only bringing more offenders to justice but are also protecting more victims of crime. This is a reflection of the hard work and dedication our officers and staff are putting in.

As we continue to embed the PIYN model I expect to see continued improvements and more benefits heading into the New Year.

If you would like to read more about the review you can find the executive summary on our [website](#).

Policing matters

Last year we deployed to 10,270 incidents which were not policing matters. As we moved to our new way of working we wanted to educate the public about whether their phone call is a policing matter, and if it is, then is it an emergency. The initiative was launched in support of the internal changes to ensure the public are directed to the agency best placed to assist them and to ensure those who most need police help, get it.

In the last six months we have seen a reduction in calls that aren't a policing matter, a reduction in unnecessary police deployments, and an increase in officers working locally on crimes involving the most vulnerable.

This means we are able to focus our efforts on safeguarding those most at risk and effectively pursuing offenders who represent the greatest threat of harm. This is something we will be continuing to measure going forward. Whilst it is too early to reach a firm conclusion, all indications are looking positive and I am confident that this trend is as a result of the public's support.

Mobile phone driver enforcement

This month we have been supporting a national campaign focused on stopping people using mobile phones whilst driving. I'm sure many of you, like me, were saddened by the recent shocking case of the lorry driver convicted for crushing a car and killing a mother and three children because he was distracted whilst driving.

Our Roads Policing officers have been out in force stopping drivers checking their mobiles at the wheel. Bottom line - it's illegal, even when you are stationary in traffic, and it's a distraction that could end up killing you or someone else. Please help us spread this message and remind everyone you know that no phone call, no text message, no video clip is ever worth taking the risk for.

Chief Superintendent and Superintendent postings

Following recent promotion processes I am now able to confirm the postings of our Chief Superintendents and Superintendents in Surrey. For those already in posts the decision will be effective from Monday 5 December, all others will begin in January.

I would also like to congratulate Temporary Assistant Chief Constable Charlie Doyle on passing the Senior Police National Assessment Centre which means he will go onto the Strategic Command Course in January.

East Surrey

Chief Superintendent Dave Miller
 Detective Superintendent Bex Smith
 Superintendent Operations Clive Davies

West Surrey

Chief Superintendent Jon Savell
 Superintendent Ali Barlow
 Superintendent Operations Duncan Greenhalgh

North Surrey

Temporary Chief Superintendent Jerry Westerman
 Detective Superintendent Pete Fulton
 Superintendent Operations Chris Edwards

Criminal Justice

Superintendent Lynette Shanks

Professional Standards

Detective Superintendent Darren McInnes

Contact & Deployment

Superintendent Natalie Moloney

Public Protection

Detective Chief Superintendent Paul Furnell
 Detective Superintendent Clinton Blackburn
 Detective Superintendent Juliet Parker

Specialist Crime

Detective Chief Superintendent John Boshier
 Detective Superintendent Proactive Investigations
 Karen Mizzi
 Superintendent Authorities Surrey Rachel Tills
 Detective Superintendent Reactive Investigation
 Major Crime Adam Hibbert

Operations

Chief Superintendent Ops & Gatwick Neil Honor
 Superintendent Operations Heather Keating
 Superintendent Roads Policing Chris Moon
 Superintendent Gatwick/Firearms Sharon Bush

Operational successes

I am pleased to say as usual there are too many operational successes to be able to give you a full run down but some particular highlights I thought you might find interesting to hear about are:

- A 47-year-old man has been jailed for 12 years following an investigation by Surrey Police after he attacked his wife of 17 years at their home in Whyteleafe in May this year. He pleaded guilty at the start of his trial to causing grievous bodily harm with intent.
- A 37-year-old man has been sentenced to 12 years behind bars after admitting raping and sexually assaulting a teenage girl at knifepoint in Burpham in 2010, following Police discovery DNA which linked him to the crime.
- A Frimley man has been sentenced to a total of 32 years' imprisonment for multiple child rape and child cruelty offences against a number of girls. The offences happened over a number of years between 2010 and 2014 in the Surrey Heath area. The 45-year-old was also given an indefinite Sexual Harm Prevention Order and is to remain on the Sexual Offenders Register for life.
- Two men have been put behind bars after we uncovered their fraudulent trading. The pair portrayed themselves as "commodity wholesalers" but were providing services to pressure-selling boiler rooms, living lavish lifestyles at the expense of victims, some who were vulnerable and lost considerable sums of money.
- Partnership working by Surrey Police's ViSOR team and Children's Services has resulted in the identification and safeguarding of children at risk in Leatherhead. Concerned professionals identified that a man who is on the Register for Child Sexual Offences was breaching his restrictions and was staying at a property where children were present. The man was arrested for the breach, charged and served time in custody as well receiving a fine and court costs. As a result of this quick multi-agency action other concerns around the children's care were identified and legal proceedings have commenced to further protect the children.
- A successful drugs and licence check has been carried out in pubs in Waverley. Officers and staff from Waverley Borough Council stopped in Godalming, Farnham, Haslemere, Chiddingfold and Cranleigh, visiting 22 pubs, to check on any licensing issues and take drug swabs.



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